

## ANNOUNCEMENT



MINISTRY OF  
INTERNATIONAL TRADE AND INDUSTRY

Dear Valued Customer,

### **TEMPORARY CLOSURE OF MITI COUNTER SERVICES IN MENARA MITI AND ITS STATE OFFICES DURING THE MOVEMENT CONTROL ORDER PERIOD EFFECTIVE ON 30 MARCH 2020**

Based on the increasing number of COVID19 cases despite the Movement Control imposition, the **service counter in Menara MITI and its state offices will be temporarily closed to public effective on 30 March 2020.**

However, processing of Cost Analysis (CA) and Certificate of Origin (COO) will be done remotely through the ePCO system. The Certificate of Origin is valid up to 12 months from the date of issuance. As such, for schemes other than ATIGA, the endorsement can be done after the Movement Control Order has been rescinded.

For ATIGA Form D, we have enforced the utilisation of e-Form D effective on 18 March 2020.

MITI would like to inform that the Certificate of Origin is **NOT** a mandatory document for import/export. It is only a document mainly used to enjoy preferential duty rate at the importing country.

We take note that this may cause inconvenience, however during this period of time public safety is our utmost priority. Please stay at home and be safe.

Thank you.

Senior Director  
Trade and Industry Support Division  
Ministry of International Trade and Industry  
26 March 2020

## PEMAKLUMAN



Para pelanggan yang dihormati,

### **PENUTUPAN SEMENTARA KAUNTER MITI DI MENARA MITI SERTA DI PEJABAT-PEJABAT MITI WILAYAH SEPANJANG TEMPOH PERINTAH KAWALAN PERGERAKAN MULAI 30 MAC 2020**

Berikutan peningkatan kes Covid-19 serta selaras dengan Perintah Kawalan Pergerakan, **Kaunter Perkhidmatan MITI di Menara MITI serta di pejabat-pejabat MITI Wilayah akan ditutup serta-merta bermula pada 30 Mac 2020.**

Walau bagaimanapun, permohonan Kos Analisa (CA) dan Sijil Tempasal Berkeutamaan (CO) akan diproses secara *remote* melalui sistem atas talian *ePCO*. Sebagaimana sedia maklum, tempoh sah laku CO adalah sehingga 12 bulan daripada tarikh pengeluaran CO. Sehubungan itu, bagi skim-skim FTA selain ATIGA Form D, proses pengendorsan CO boleh dilaksanakan setelah Perintah Kawalan Pergerakan berakhir.

Untuk permohonan ATIGA Form D, pihak MITI telah mula menguatkuasakan penggunaan ATIGA e-Form D pada 18 Mac 2020.

Seperti yang sedia maklum, CO bukanlah dokumen mandatori untuk aktiviti import/eksport. Ia hanyalah dokumen yang diperlukan untuk menikmati layanan tariff berkeutamaan di negara pengimport.

Pihak MITI mengambil maklum akan kesulitan yang dihadapi oleh pengeksport, walau bagaimanapun pada ketika ini, keselamatan dan kesihatan awam adalah lebih diutamakan. Pihak MITI juga ingin berterima kasih di atas kerjasama dan kesabaran anda di sepanjang tempoh tersebut.

Mohon duduk di rumah dan jaga kesihatan.

Pengarah Kanan  
Bahagian Sokongan Perdagangan dan Industri  
Kementerian Perdagangan Antarabangsa dan Industri  
26 Mac 2020