

CIRCULAR NO. 95/2020

DATE: 8 MAY 2020

**FREQUENTLY ASKED QUESTIONS RELATED TO THE CONDITIONAL MOVEMENT CONTROL ORDER
ON WORKERS HOSTEL/HOUSING FACILITIES**

Reference is made to the [FAQ BY THE MINISTRY OF HUMAN RESOURCES DATED 6 MAY 2020](#).

Below are some of the highlights:

1. The employers are allowed to provide hostel/housing facilities to their workers with the condition that the following Laws and Guidelines must be fulfilled:
 - i. Town and Country Planning Act 1976 (Act 172)
 - ii. Uniform Building By-Laws 1984
 - iii. Workers' Minimum Standards for Housing And Amenities Act 1990
 - iv. Guidelines on Hostel Facilities for Foreign Workers
2. The types of housing facilities allowed are:
 - i. Centralised hostel and dormitory
 - ii. Apartment, flat and condominium
 - iii. Terrace house
 - iv. Modifications of other types of building into housing facilities must obtain approval from the local authorities
3. The maximum number of workers allowed in each of the housing facilities strictly depend on the size of the facilities and in accordance with social distancing guidelines provided.
4. Employers must provide appropriate labels and signages in all common areas, i.e. cafeteria, canteen, toilet, multi-purpose halls and etc, to ensure that the social distancing are followed, in accordance with the Guidelines issued by the Ministry of Health (MOH) <http://mpma.org.my/v4/wp-content/uploads/2020/04/SOP-Pencegahan-COVID-19-Di-Tempat-Kerja-DOSH.pdf>.
5. Employers must develop an Emergency Response Protocol (issued by the MOH) stating the actions to be taken in the event of a COVID-19 infection or a COVID-19 investigation case on the employee.
6. Should a worker develop fever with a body temperature reading of 37.5°C or more, or has symptoms, the worker is not allowed to enter the workers quarters and the company should refer the occupant to the nearest Health Panel Clinic.
7. Employers must carry out sanitisation process in the workers housing facilities and all common areas in accordance with the Guidelines issued by the Ministry of Health.
8. Cafeteria, canteen, laundry, sundry store and other types of business operations within the housing facility are allowed to operate with the condition that social distancing and safety procedures issued by the Ministry of Health are adhered to.
9. Employers must ensure the safety and health of the workers in the housing facilities, e.g. employees are not allowed to leave the hostel without permission from the warden and no visitors are allowed, except the medical officer or service provider approved by the employer/hostel provider.

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It is the responsibility of ALL parties to understand and comply with all current directives of the National Security Council and the Covid-19 Prevention SOP issued by (MOH) to jointly reduce the risk and contain the Covid-19 pandemic.

Thank you.

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