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MALAYSIA'S SAFE TRAVEL PORTAL TO EASE THE MOVEMENT OF BUSINESS TRAVELERS BY EXPEDITING THEIR ENTRY TO DO BUSINESS IN MALAYSIA

Reference is made to the [PRESS RELEASE](#) by Malaysian Investment Development Authority (MIDA) dated 2 March 2021.

The Malaysia's Safe Travel portal <https://safetravel.mida.gov.my> is fully operational effective 3 March 2021. It contains information and advisory services to facilitate business travelers' entry into Malaysia. Both Short and Long-term Business Travelers may apply for entry permission through the portal. Short-term Business Travelers are required to submit the online application **14 days** in advance of planned travel.

The portal is a critical component of the One Stop Centre (OSC) initiative that has been set up by the Malaysian Government effective 2 October 2020 to ease the movement of Business Travelers by expediting their entry to do business in Malaysia.

The One Stop Centre (OSC) is represented by the Ministry of International Trade and Industry (MITI), MIDA, Ministry of Health (MOH) and Immigration Department of Malaysia (IMI) to ensure the legitimacy and health status of business travelers before they enter into Malaysia.

Short-term Business Travelers

Short-term Business Travelers are business travelers who are not holding any passes, and intend to stay in the country for 14 days or less. They may be considered for exemption from mandatory quarantine subject to the approval of the OSC Committee and adherence to strict Standard Operating Procedures (SOPs). Short-term Business Travelers are categorised as follows:

1. Potential investors seeking to do business in Malaysia.
2. Existing investors, namely business owners, board members, executives and associates of companies in Malaysia (without Employment Pass).
3. Business customers for product qualification and validation before commercial production.
4. Technical experts for ad-hoc emergency cases to serve single or multiple customers across Malaysia.

Business Travelers from the above four categories may also apply for Social Visit Pass under Long-term Business Travelers, should they plan to stay for more than 14 days in the country.

Long-term Business Travelers

Long Term Business Travelers are business travelers who hold valid passes and intend to stay in the country for more than 14 days. They will be subjected to mandatory quarantine as per the MOH's guideline, Malaysia. The Long-term Business Travelers are categorised as follows:

1. New/existing expatriates stranded abroad, namely active holders of Employment Pass (EP) and Resident Pass-talent (RP-T).
2. New/existing foreign technical experts stranded abroad with Professional Visit Pass (PVP) to serve multiple customers across Malaysia.
3. Frequent foreign business travelers (Exit & Return), including Regional Establishments (RE), Regional Operations (RO) and Principal Hubs (PH) representatives.
4. Permanent Resident (PR) Pass Holders.
5. Malaysia My 2nd Home (MM2H) Social Visit Pass Holders.
6. Frequent Malaysian business travelers (Exit & Return).
7. Social Visit Pass Holders.

Business Travelers must obtain relevant visas (if applicable) from the respective Malaysian Embassy or High Commission/Consulate General Offices abroad before their departure to Malaysia.

For more information, please contact the OSC Secretariat at oscom@mida.gov.my.

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